

Date: 17-02-2021

Coronavirus client communication

We are currently in a national lockdown to help control the spread of coronavirus. Veolia Northampton Municipal are working closely with our Client Northampton Borough Council to minimise the impact of coronavirus on recycling and waste services, street cleaning and other key environmental services and ensure that they can continue to be delivered safely.

<u>Service areas</u>	Service affected? Yes / No
Business as usual	no
Domestic collections	no
Recycling collections	no
Green waste collections	no
Food waste collections	yes
Container deliveries	no
Street cleansing	no
Grounds Maintenance	no
Trees	no
Allotments	no
Cemeteries	no
Public Conveniences	no

IF MULTIPLE SERVICE AREAS ARE AFFECTED THE INFORMATION BELOW WOULD BE REPEATED FOR EACH AREA

Action to be taken by Resident:

Please advise residents to bring food caddies in from the kerbside and present on their next scheduled collection day.

Rounds affected

- Food 5

Client is to advise the below changes to residents through their normal channels of communication.

Areas affected:

Sunnyside

Castle

Trinity

Kingsley

St David's

Kingsthorpe

Obelisk

Semilong

Spring Park

Rushmills

Kings Heath

Street names affected:

Abington Square	Freehold Street	Oakley Street
Addlecroft Close	Fremeaux Terrace	Old Yew Court
Alexandra Road	Garfield Close	Osborne Road
Alexandra Terrace	Garfield Street	Poole Street
Ash Street	Glebe Lane	Pytchley Street
Austin Street	Grafton Street	Queens Park Parade
Badby Close	Great Russell Street	Regent Square
Bailiff Street	Green End	Robert Street
Balmoral Road	Grosvenor Gardens	Royal Terrace
Barrack Road	Harborough Road	Ruskin Road
Beaconsfield Terrace	Harold Street	Sheep Street
Billing Road	Hellidon Close	Spencer Parade
Blakesley Close	Helmdon Crescent	St Davids Road
Bondfield Avenue	High Street	St Edmunds Road
Brick Kiln Lane	Holdenby Road	St Georges Avenue
Brockhall Close	Hopes Place	St Georges Place
Brockhall Road	Hunters Close	St Georges Street
Campbell Square	Kettering Road	St Pauls Terrace
Campbell Street	Kingsland Gardens	Stable Court
Catesby Close	Kingsley Road	Stanhope Road
Cecil Road	Kingsmead	Temple Bar
Charles Street	Kingsthorpe Road	The Green
Churchfield Close	Kingswell Road	The Leys
Connaught Street	Ladys Lane	The Rise
Cranbrook Road	Langham Place	Thenford Street
Cranstoun Street	Lawrence Court	Thomas Street
Craven Street	Leicester Street	Tyebeck Court
Cyril Street	Leyland Drive	Upper Mounts
Deal Court	Lincoln Street	Upper Priory Street
Deal Street	Lorne Road	Vicarage Close
Denmark Road	Louise Road	Vicarage Lane
Drayton Walk	Manor Road	Victoria Road
Duke Street	Margaret Street	Wallbeck Close
Earl Street	Mescalero	Washington Street
Eastern Avenue South	Military Road	Watkin Terrace
Ecton Street	Mill Lane	Welford Road
Edinburgh Road	Monarch Road	Well Yard
Elysium Terrace	Monarch Terrace	Wellingborough Road
Everdon Close	Newnham Road	Wellington Place
Fairway	Norton Road	Woodford Walk
Faxton Close	Oak Street	Yelvertoft Road

Potential online and social content:

Thank you to all residents who continue to support our teams on the front line by following Government advice on self-isolation and waste disposal.

Your ongoing patience and cooperation allows us to safely complete essential collections and keep communities clean.

Our refuse and street cleansing teams continue to provide essential services today, but there are significant disruptions. We are asking residents to bear with us while we do our best to keep the nation clean and safe. Please continue to check the website for latest updates and advice. www.northampton.gov.uk/info/200084/waste-and-recycling

If you see #keyworkers from your refuse collection and street cleansing teams, give them a wave from a safe distance or leave them a 'smiling sun' drawing in your window. Let them know you value their efforts to protect public health #StreetSmiles @VeoliaUK